

HOME CARE/SKILLED NURSING SERVICES

Sponsored by **Noble Visiting Nurse and Hospice Services**
www.noblehospice.org

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COMPANY	DIRECTOR	RN/LPN CARE	DESCRIPTION OF SERVICES
ALL ABOUT YOU, LLC 2 Mechanic St., Suite 7, Easthampton, MA 01027 (413) 439-0883; www.aayllc.net	Marge Pietras	Yes	Case management; personal-care aides for bathing, dressing, toileting, and physical assistance; home helpers for cooking, cleaning, shopping, errands, bill paying, companionship, medication cues, and other tasks; licensed nurses available
APEX HEALTHCARE SERVICES INC. 1985 Main St., Suite 204, Springfield, MA 01103 (413) 746-4663; www.apexcares.com	Cheryl Rumley	Yes/No	Personal care; meal preparation/setup; grocery shopping; light housekeeping/laundry; homesitting; assistance with home exercise; respite care; medication setup and reminder program; in-home nursing; medical social services
BAYSTATE VISITING NURSE ASSOC. AND HOSPICE 50 Maple St., Springfield, MA 01103; (413) 794-6411 5 North St., Ware, MA 01082; (413) 967-2400 www.baystatehealth.org/baystate/vna	Ruth Odgren	Yes	Member of Baystate Health serving patients in Hampden, Hampshire, and western Worcester counties; provides home healthcare, including: skilled nursing, rehabilitation therapies, social work, personal care, wound care; chronic care management and memory impairment and Alzheimer's services; end-of-life care, including hospice and palliative care
BERKSHIRE VNA 165 Tor Court, Pittsfield, MA 01201; (413) 447-2862 21 Taconic Ave., Great Barrington, MA 01230 (413) 528-1048; www.berkshirehealthsystems.org	Patricia Eddy	Yes	Maternal/child health services; psychiatrist; home health aides; physical, occupational, and speech therapy
CAPUANO CARE 265 Benton Dr., Suite 201, East Longmeadow, MA 01028 (413) 525-2124; Fax: (413) 525-5691 www.capuanocare.com	Fannie Lin	Yes	Skilled nursing and case management; psychiatric nursing; physical and occupational therapy; social work; personal-care assistance; home management and support services; home health aides
CARE @ HOME 280 North Main St., Suite 2, East Longmeadow, MA 01028 (888) 830-2927; www.careathome.com	Sherill Pineda	Yes	Specializes in 24/7 person-centered care; Alzheimer's/dementia; appointment escorts; case management; eCARE; homemaking; home health aides; hospice/palliative care; medication management; nursing; occupational therapy and physical therapy; psychiatric nursing; personal care; respite care; transportation
CAREGIVER HOMES OF MASSACHUSETTS 35 Center St., Suite 203, Chicopee, MA 01013 (866) 797-2333; Fax: (413) 594-1139 www.caregiverhomes.com/ma	Gina Impagnatiello	No	Statewide adult foster care provider; community-based alternative to nursing-home placement for seniors and disabled adults; we pay family and non-family caregivers to care for frail elders or disabled adults at home; professional nursing and social-work support; care management; training and education for caregivers; Web-based medical record system allows daily monitoring of client care; clients must have (or be eligible for) Medicaid, need help with one or more activities of daily living, require 24-hour supervision, and live with the caregiver
CARING SOLUTIONS, LLC 680 Westfield St., West Springfield, MA 01089 (413) 733-5588; www.caring-solutions.com	Patricia-Lee Baskin	Yes	Help with ambulation, appointments, bathing, dressing, housekeeping, shopping, toileting, recovery after surgery or hospitalization; companionship; continence care; hospice supportive care; meal preparation and nutrition; medication reminders; RN evaluations; flexible hours 2-24
CENTRUS PREMIER HOME CARE 25 Capital Dr., West Springfield, MA 01089 (413) 746-3711; www.centrushomecare.com	Greg Klein-Hertzel	Yes	Home healthcare for pediatric, adult, and geriatric populations; hourly nursing (PDN); hourly home health aides; physical therapy; flu and wellness programs
CHICOPEE VISITING NURSE ASSOC. INC. 2024 Westover Road, Chicopee, MA 01022 (413) 437-9862; www.chicvna.org	Judy Cote	Yes	Physical, occupational, and speech therapy; home health aides; social workers; IV and wound care; skilled nursing
COLONY CARE AT HOME 181 Park St., West Springfield, MA 01089 (413) 455-1122; www.colonycareathome.com	Patricia Clark	No	A private-duty home care agency serving the lower Pioneer Valley and North Central Conn.; provides non-medical in-home services to seniors and people with disabilities to help them live independently and safely in the community; an affiliate of the Mason Wright Foundation of Springfield, Mass.
COMFORT KEEPERS 252 Hazard Ave., Enfield, CT 06082 (860) 749-0428; www.comfortkeepers.com/office-554	Nicholas Miller	No	Non-medical in-home care to the elderly and disabled, to help them remain safe and independent in their own home
COMPREHENSIVE HOME CARE 235 Greenfield Road, Suite 6, South Deerfield, MA 01373 (413) 665-9058; www.comprehensive-homecare.com	Curt Hudson	Yes/No	Home care and assisted-living home care; provides assessments for continued healthcare needs, treatments, medications; assistance with shopping; meal preparation; laundry; housekeeping; transportation; personalized attention
ELITE HOME HEALTH AGENCY INC. 10 West St., Suite 5, Hatfield, MA 01088 (413) 256-4663; www.elitehha.org	Tom Porter	Yes	In-home assistance with certified nursing aides and home health aides for personal care; shopping; laundry; housekeeping; meals; medication reminders and transportation to appointments; adult day care program, Monday-Saturday; flexible hours: 2- to 24-hour coverage; fully insured; private-pay and long-term insurance accepted
EXCEL NURSING SERVICES 185 West Ave., Suite 103, Ludlow, MA 01056 (413) 583-2005; www.excelnursingservices.com	Rebecca Paquette	Yes	Full-service nursing agency which provides private-duty home care and healthcare staffing services; experienced staff includes RNs, LPNs, CANs, PTs, OTs, and HHAs; provides services in homes, nursing homes, and hospitals around the clock; 24-hour live-in caregivers available

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FAITH IN ACTION 39 Oakland St., Springfield, MA 01108 (413) 746-0237	Nancy Marshall	No	Provides friendly visitors and does the occasional light odd jobs for seniors so they are able to stay in their own homes longer; occasional respite care; an entirely volunteer service
GENTIVA HEALTH SERVICES 2069 Roosevelt Ave., Springfield, MA 01104; (413) 733-1132 30 Olive St., Greenfield, MA 01301; (413) 774-7045 2 South St., Suite 180, Pittsfield, MA 01201; (413) 443-3525 www.gentiva.com	Robert Muro	Yes	Skilled, private-duty, and psychiatric nursing; physical and occupational therapy
GLENMEADOW AT HOME 24 Tabor Crossing, Longmeadow, MA 01106 (413) 567-7800; www.glenmeadow.org	Tim Cotz	No	Nonprofit provider of service coordination, home and property services, personal care and support, and wellness programs; services offered through bonded, supervised staff in all settings, whether at home, in assisted living, or in nursing home
GRISWOLD SPECIAL CARE 235 East St., Ludlow, MA 01056; (413) 315-5052 www.griswoldhomecare.com	Kirby Detmers Alice Genereux	No	Personal care; homemaking companionship; respite care; referral of non-medical caregivers; 24-hour live-in care; medication reminders; continence care; hourly care available
HAMPDEN COUNTY VISITING NURSES 110 Fort Pleasant Ave., Springfield, MA 01108 (413) 737-6756	Pam Dean	Yes	Pediatric and geriatric specialties; infusion therapy; physical, occupational, and speech therapy; IV; in-service training for employees
HOLYOKE VNA INC. HOSPICE LIFE CARE 113 Hampden St., Holyoke, MA 01040 (413) 534-5691; www.holyokevna.org	Maureen Wishart	Yes	Nursing; physical, occupational, and speech therapy; home health aides; wound care; IVs; hospice life care; palliative care
HOME INSTEAD SENIOR CARE 120 Carando Dr., Springfield, MA 01104 (413) 304-2316; www.homeinstead.com/621	Suzanne McElroy	No	Non-medical, in-home care services, including transportation, personal care, meal preparation, medication reminders, light housekeeping, and companionship; services available 2 to 24 hours per day; fully licensed and insured
HOME STAFF 1111 Elm St., Suite 34, West Springfield, MA 01089 (413) 746-0066; www.homestaff.com	Susan St. Onge	No	Hands-on personal care; homemaking; meal preparation; laundry; shopping; heavy chore duties; hospice care; licensed with certified staff, trained, bonded, and CORI-checked; liability insurance and workers' compensation; free nurse assessment and 24/7 care
HOMEWATCH CAREGIVERS 25 Union St., West Springfield, MA 01089; (413) 785-1111 90 Conz St., Northampton, MA 01060; (413) 582-0006 www.homewatchcaregivers.com	Peter Yaffe	No	Provider of non-medical, in-home care services including personal care, med reminders, homemaking, meal preparation, shopping, and transportation; 2 to 24 hours per day; licensed and insured
INTERIM HEALTHCARE OF WESTERN MASS. INC. 442 Westfield St., West Springfield, MA 01089 (413) 734-6900; www.interimhealthcare.com/westernmass	Bill Schoenborn	Yes	High-tech RNs; home health aides; personal-care aid and homemaking
LOOSE ENDS 310 West Leyden Road, Leyden, MA 01337 (413) 624-0150; www.looseendssupport.com	Betsey Yetter	No	Dependable service to elders; help with household business; organization of financial records, tax-related material, medical payments, reimbursements, identity-fraud protection, maintenance of charitable contributions, resolution of disputed bills, personal archiving; member of Western Mass. Eldercare Professionals; professional-liability insurance
LOVING CARE AGENCY 2071 Roosevelt Ave., Springfield, MA 01104; (413) 737-2656 2095 Roosevelt Ave., Springfield, MA 01104; (413) 731-3050 91 Main St., Suite 9, Greenfield, MA 01301; (413) 774-3360 www.lovingcareagency.com	Debra Maxton	No	Personal care; housekeeping; grocery shopping/errands; laundry; meal prep/planning; respite/companion; staff consists of experienced caregivers who are certified and company-trained; each caregiver goes through a full criminal background check, and employment references are processed; company aims to help the elderly remain independent in their homes
MERCY HOME CARE INC. 1236 Main St., Suite 103, Holyoke, MA 01040 (413) 536-0503; www.mercycare.com	Susan Pickett	Yes	Sisters of Providence Health System member; nursing and rehabilitation; physical, occupational, and speech therapy; home health aides; social workers
MURPHY-AVIS ASSISTED LIVING SERVICES 120 Chestnut St., East Longmeadow, MA 01028 (413) 525-8102	Helen Murphy-Avis	No	Private home-care agency assisting in daily living, after-care from hospital visits, and hospice; eight years experience in homes, assisted living facilities, and nursing homes
NOBLE VISITING NURSE AND HOSPICE SERVICES 77 Mill St., Suite 201, Westfield, MA 01085 (413) 562-7049; www.noblehospice.org	David Mol	Yes	Skilled nurses; geriatric specialty; hospice provider; disease management for CHF, COPD, and diabetes; massage therapy; physical, occupational, and speech therapy; medical social workers; bereavement counseling; certified wound and incontinence care; speak English, Russian, Spanish, and French; serving all of Hampden County
O'CONNELL PROFESSIONAL NURSE SERVICE 14 Bobala Road, Suite 1B, Holyoke, MA 01040 (413) 533-1030; www.opns.com	Fran O'Connell	Yes	Dedicated to helping people to live as comfortably and for as long as possible in their home; owned and managed by an RN/family nurse practitioner and certified geriatric care manager with extensive experience in home healthcare, geriatrics, dementia, and palliative care
PERSONAL TOUCH HOME CARE 150 Front St., West Springfield, MA 01089 (413) 747-7344; www.pthomecare.com	Gloria Wilson	Yes	CHAP-accredited home agency certified by Medicare and Medicaid; contracted with GSSS, Blue Cross, Network Health, Western Mass. Eldercare, and Summit Eldercare; medical, surgical, and psychiatric nursing services; physical, occupational, and speech therapy

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PORCHLIGHT HOME CARE 32 Park St., Lee, MA 01238 (413) 243-1212; www.porchlighthomecare.org	Holly Chaffee	Yes	Maternal/child health services; physical, occupational, and speech therapy; IV; home health aides; medical social workers; telemonitoring
PREMIER HOME HEALTH CARE OF MASSACHUSETTS 55 Church St., Pittsfield, MA 01201 (413) 442-2888; www.premierhomehealthcare.com	Rima Sala	No	Licensed and bonded, non-medical in-home care services; hourly or live-in aides for personal care, medication reminders, light housekeeping, meal preparation, shopping, companionship, or escort; Don't Go Home Alone program for hospital/nursing-home discharges; free nurse assessment and supervision; free Lifeline installation; can lease and install Philips medication-dispensing machine
PROFESSIONAL MEDICAL SERVICES INC. 112 Westfield St., Suite 103, West Springfield, MA 01089 (413) 858-4506 2001 Calkins Road, Unit D, Three Rivers, MA 01080 (413) 289-9018; www.pmshomecare.com	Donna Bys	Yes	Provides homecare to clients throughout Western Mass.; caring companionship and assistance to individuals while they remain in their homes; home care services specific to the needs and desires of clients and families
SPECTRUM HOME HEALTH AND HOSPICE CARE 770 Converse St., Longmeadow, MA 01106 (413) 567-4600; www.jewishgeriatric.org	Diane Mintz	Yes/No	Skilled nursing; wound care; physical, occupational, and speech-language therapy; IV; hospice; home health aides; medical social services; telemedicine (a vital-sign monitoring service that allows client to take own vital signs, which are transmitted to a central station and reviewed daily by a nurse); a Medicare/Medicaid-certified agency providing a full range of rehab and health services; Joint Commission-accredited; a program of Jewish Geriatric Services
VISITING ANGELS 34 Robbins Road, Springfield, MA 01104 (413) 733-6900; www.visitingangels.com	Joe Arduino	No	Allows seniors to maintain their independence in their home setting; provides experienced caregivers who assist with personal care, homemaker services, and transportation; hours of service range from 1 to 24 hours, 7 days a week
VNA & HOSPICE OF NORTHERN BERKSHIRE 99 Hospital Ave, Suite 100, North Adams, MA 01247 (413) 664-4536; www.nbhealth.org/vna-hospice/46	Diane Niles	Yes	Maternal/parent and child health services; physical and occupational therapy; home health aides; hospice care; social workers; skilled nursing
VNA & HOSPICE OF COOLEY DICKINSON 168 Industrial Dr., Northampton, MA 01060 (413) 584-1060; www.vnaandhospice.org	Jeanne Ryan	Yes	Skilled nursing services; rehabilitation therapies (PT, OT, speech); social work; home care and hospice care; palliative care; Constant Companion personal-response system; maternal and newborn health; geriatric services
WING VNA & HOSPICE 40 Wright St., Palmer, MA 01069 (413) 283-9715; www.winghealth.org	Barbara Hitchcock	Yes	A member of the UMass Memorial Health Care system; accredited by the Joint Commission; Medicare- and Medicaid-certified; skilled nursing; rehabilitation services; medical social workers; specialty programs; wound care and falls prevention; hospice services including pastoral care and bereavement counseling

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