

COMPANY	DIRECTOR	SERVICES
BAYSTATE HEALTH VISITING NURSE ASSOCIATION & HOSPICE 50 Maple St., Springfield, MA 01102 5 North St., Ware, MA 01082 (413) 794-6411 or (800) 249-8298 www.baystatehealth.org	Ruth Odgren	Member of Baystate Health; skilled nursing; hospice and wound care; palliative care; rehabilitation therapies; memory impairment and Alzheimer's program
BEACON HOSPICE INC. 815 Worcester St., Springfield, MA 01151 (413) 543-3133 www.beaconhospice.com	Lisa Adams	Care provided in home, assisted-living, and skilled-nursing settings; pain and symptom control; guidance of patients and families through questions and concerns; efficient collaboration among all treating professionals; 24/7 response; caregiver support, information, and training; individual and group grief education and support during bereavement
HOLYOKE VNA / HOSPICE LIFE CARE 113 Hampden St., Holyoke, MA 01040 (413) 534-5691 www.holyokevna.org	Marie Deitz	Compassionate care to terminally ill patients; services provided in home, assisted-living, or long-term-care settings; team of professionals includes medical director, registered nurses, social workers, dietician, chaplain, and volunteer coordinator; emotional and practical support for the patient and family; 24/7 availability for problems and emergencies; additional help with errands; home health aides; physical, occupational, and speech therapy; bereavement support
HOSPICE OF THE FISHER HOME 1165 North Pleasant St., Amherst, MA 01002 (413) 549-0115 www.webharmony.com/fisherhome/index.html	Greg Keochakian	Pain and symptom management; around-the-clock nursing; interdisciplinary team of doctors, nurses, physical therapists, occupational therapists, nutritionist; spiritual care delivered by team of clergy of all denominations; medical social workers; short-term respite care; home health aides for personal care; instructional inpatient care for family members and other caregivers
HOSPICE SERVICES OF WESTERN MASSACHUSETTS 1325 Springfield St., Suite 12, Feeding Hills, MA 01030; (413) 786-4004 66 West St., Suite L2, Pittsfield, MA 01201; (413) 442-0045 www.hospiceofwesternma.com	Joann Russett	Care provided wherever patient calls home; hospice team includes primary caregiver, personal physician, hospice medical director, nurses, social workers, chaplains, trained volunteers, home health aides, and homemakers; provides medications related to comfort and the terminal diagnosis, some supplies, necessary durable medical equipment; bereavement services
MERCY HOSPICE 1236 Main St., Suite 301, Holyoke, MA 01040 (413) 540-0140 www.mercycares.com	Joanne Schlunk	Comprehensive services including nursing care, personal care, social, psychosocial, and spiritual support, medications, medical equipment, and bereavement services; provides the latest in symptom-management approaches through the services of an interdisciplinary team; care is provided in the patient's home or in a facility; also works in close coordination with Mercy's Palliative Care Program for the management of symptoms and pain
NOBLE VISITING NURSE AND HOSPICE SERVICES 77 Mill St., Suite 201, Westfield, MA 01085 (413) 562-7049 www.noblehospice.org	David Mol	Provides continuity in care for the terminally ill and their families; maintains the comfort and dignity of the patient through palliative care with relief of physical symptoms and provision of emotional and spiritual support; services provided by interdisciplinary team including medical director, nurses, bereavement specialists, home health aides, occupational, physical, music, and massage therapists, social services, nutritionist, volunteers
SPECTRUM HOME HEALTH AND HOSPICE CARE 770 Converse St., Longmeadow, MA 01106 (413) 565-2500 www.jewishgeriatric.org	Kathleen Benoit	A program of Jewish Geriatric Services; hospice care provided for patients at home, in an assisted-living facility, or in a nursing home; team consists of nurses, social worker, home-care aides, medical director, pastoral care, volunteers, harpist, and therapeutic pets
VNA & HOSPICE OF COOLEY DICKINSON 168 Industrial Dr., Northampton, MA 01060 (413) 584-1060 www.vnaandhospice.org	Maureen Groden	Pain and symptom management; skilled nursing care; physician collaboration; medications; medical supplies and equipment; volunteer support; home health aides; social work and counseling; spiritual care; physical and occupational therapy consultation; inpatient hospitalizations and respite care; bereavement support services
VNA & HOSPICE OF NORTHERN BERKSHIRE 535 Curran Highway, North Adams, MA 01247 (413) 664-4536 www.nbhealth.org	Janet McClelland	Pain and symptom management, assessment, and treatment; support of family members; home health aide services; emotional and spiritual support; bereavement counseling for family; nutritional counseling; short-term hospital care when needed; durable medical equipment and supplies; palliative and pediatric palliative care
WING VNA & HOSPICE 42B Wright St., Palmer, MA 01069 (413) 283-9715 www.winghealth.org	Marcia Turner	Pain and symptom management; personal care, including assistance with bathing; counseling and bereavement support group; spiritual support; maintaining personal dignity and self-determination; respite care and companionship; medications and equipment related to the terminal illness; communication with distant family members if desired; assistance with financial issues and community resources