

BAYSTATE CHILDREN'S HOSPITAL

759 Chestnut St., Springfield, MA 01199
(413) 794-0000; www.baystatehealth.org/bch



Chief Administrator.....	Mark Tolosky
Licensed Beds.....	115
Average Length of Stay.....	6.03 days
Number of Nurses.....	427
On-staff Physicians.....	298
Total Employees.....	781
2012 Admissions/Discharges.....	4,810/6,906*

Baystate Children's Hospital, located within Baystate Medical Center, provides the only pediatric intensive-care and neonatal intensive-care units in Western Mass. Dedicated to meeting the specific needs of young patients, Baystate Children's Hospital also offers pediatric inpatient services, a child-life-specialist program, a pediatric emergency room, and outpatient specialty services.

*Fiscal year 2013

BAYSTATE FRANKLIN MEDICAL CENTER

164 High St., Greenfield, MA 01301
(413) 773-0211; www.baystatehealth.org/baystate/bfmc



Chief Administrator.....	Chuck Gijanto
Licensed Beds.....	90 (20 bassinets)
Average Length of Stay.....	4.5 days
Number of Nurses.....	207
On-staff Physicians.....	152
Total Employees.....	743
2012 Admissions/Discharges.....	4,310/4,310

Baystate Franklin Medical Center is a 90-bed community hospital that has been nationally recognized for quality in stroke care and for its progressive birthing services. The hospital also offers medical-surgical and intensive care; outpatient cancer care; cardiopulmonary and rehabilitation services; a behavioral health unit and outpatient day program; 24-hour emergency care; and an ER Fast Track service.

BAYSTATE MARY LANE HOSPITAL

85 South St., Ware, MA 01082
(413) 967-6211; www.baystatehealth.org/baystate/bmlh



Chief Administrator.....	Chuck Gijanto
Licensed Beds.....	25
Average Length of Stay.....	2.81 days
Number of Nurses.....	66
On-staff Physicians.....	274
Total Employees.....	257
2012 Admissions/Discharges.....	1,158/1,158

Baystate Mary Lane Hospital is a 25-bed community hospital. A recipient of the Stroke Silver Plus Quality Achievement Award, the hospital offers 24-hour emergency care with a pledge that all patients will see a provider within 30 minutes of arrival; intensive care; inpatient and outpatient surgical care; orthopedics; and cancer services through the Baystate Regional Cancer Program.

BAYSTATE MEDICAL CENTER

759 Chestnut St., Springfield, MA 01199
(413) 794-0000; www.baystatehealth.org/baystate/bmc



Chief Administrator.....	Mark Tolosky
Licensed Beds.....	716 (57 bassinets)
Average Length of Stay.....	4.81 days
Number of Nurses.....	1,782
On-staff Physicians.....	1,189
Total Employees.....	6,982
2012 Admissions/Discharges.....	37,575/37,476

Baystate Medical Center, a teaching and research hospital, is the western campus of Tufts University School of Medicine and the only level 1 trauma center in Western Mass. Named a Top Hospital by U.S. News & World Report, BMC is home to the D'Amour Center for Cancer Care and the Davis Family Heart and Vascular Center. It is a Leapfrog top hospital for quality, safety, and value, and a Magnet hospital for nursing excellence.

BERKSHIRE MEDICAL CENTER

725 North St., Pittsfield, MA 01201
(413) 447-2000; www.berkshirehealthsystems.org



Chief Administrator.....	David Phelps
Licensed Beds.....	293
Average Length of Stay.....	4.7 days
Number of Nurses.....	733
On-staff Physicians.....	362
Total Employees.....	2,820
2012 Admissions/Discharges.....	13,111/13,072

Community hospital; ranked #1 in Massachusetts by HealthGrades for stroke and #2 for critical care, top 5% in Nation for Emergency Medicine and top 10% for pulmonary care; imaging; laboratory; surgical services; women's imaging; radiation oncology; cardiology; telemetry; nuclear medicine; trauma center; pulmonary; orthopaedics; neurology/neurosurgery; mental health; endoscopy; diabetes; inpatient and outpatient rehabilitation; occupational health/wellness; renal dialysis; Berkshire VNA; memory disorders; wound care/hyperbaric medicine.

COOLEY DICKINSON HOSPITAL

30 Locust St., Northampton, MA 01060
(413) 582-2000; www.cooley-dickinson.org



Chief Administrator.....	Craig Melin
Licensed Beds.....	140 (11 bassinets)
Average Length of Stay.....	3.8 days
Number of Nurses.....	276
On-staff Physicians.....	261
Total Employees.....	1,761
2012 Admissions/Discharges.....	N/A/8,584*

Cooley Dickinson Hospital is a full-service community hospital ranked in the top 5% of all U.S. hospitals in patient safety by Healthgrades, the leading provider of information to help consumers make an informed decision about a physician or hospital. It is the only hospital in Massachusetts to achieve the HealthGrades Patient Safety Excellence Award for five consecutive years (2009-13), and its VNA & Hospice of Cooley Dickinson is a 2012 HomeCare Elite agency.

*Fiscal year 2012

HOLYOKE MEDICAL CENTER

575 Beech St., Holyoke, MA 01040
(413) 534-2500; www.holyokehealth.com



Chief Administrator.....	Spiros Hatiras
Licensed Beds.....	198 (10 bassinets)
Average Length of Stay.....	4.59 days
Number of Nurses.....	257
On-staff Physicians.....	286
Total Employees.....	1,208
2012 Admissions/Discharges.....	6,148/6,156

A full-service facility, Holyoke Medical Center offers a complete line of medical/surgical services, including emergency care, critical care, ultra-modern birthing center, inpatient and outpatient behavioral-health services, hospitalist service, oncology treatment services, inpatient and outpatient rehabilitation services, state-of-the-art imaging services, and outpatient anti-coagulation clinic. HMC also features the Speech and Hearing Center, Women's Center, and the Work Connection, offering area employers a full line of health services.

MERCY MEDICAL CENTER

271 Carew St., Springfield, MA 01104
(413) 748-9000; www.mercycares.com



Chief Administrator.....	Daniel Moen
Licensed Beds.....	308 (9 bassinets)
Average Length of Stay.....	4.5 days
Number of Nurses.....	447
On-staff Physicians.....	600
Total Employees.....	3,152
2012 Admissions/Discharges.....	14,600/14,600

Nationally recognized as a Top 100 Hospital, Mercy Medical Center includes Weldon Rehabilitation Hospital, Providence Behavioral Health Hospital, and the Sister Caritas Cancer Center, rated among the top cancer centers in the U.S.

NOBLE HOSPITAL

115 West Silver St., Westfield, MA 01086
(413) 568-2811; www.noblehospital.org



Chief Administrator.....	Ronald Bryant
Licensed Beds.....	97
Average Length of Stay.....	3.9 days
Number of Nurses.....	171
On-staff Physicians.....	298
Total Employees.....	877
2012 Admissions/Discharges.....	3,454/3,463

Community hospital; blood donor center; cancer care; cardiac center; cardiac rehabilitation; comprehensive breast program; diagnostic imaging; emergency medicine; laboratory services; minimally invasive surgery; MRI services; orthopedics; pain management; inpatient and outpatient physical and speech rehabilitation; plastic and reconstructive surgery; psychiatric services; pulmonary rehabilitation; urgent care; urology; visiting nurse and hospice; women's health services.

VIBRA HOSPITAL OF WESTERN MASS.

1400 State St., Springfield, MA 01109
(413) 787-6700; www.vhwmass.com



Chief Administrator.....	Jake Socha
Licensed LTAC Beds.....	116
Average Length of Stay.....	31.5 days (MCR)
Number of Nurses.....	72
On-staff Physicians.....	27
Total Employees.....	354
2012 Admissions/Discharges.....	714/702

Specialty Hospital providing care for medically complex patients requiring daily physician monitoring and intervention; ventilator management/weaning; intensive 24/7 respiratory care; cardiac rehabilitation/telemetry services; complex wound care/on-site debridement; hemodialysis; comprehensive speech therapy and language pathology; physical and occupational therapy.

WING MEMORIAL HOSPITAL

40 Wright St., Palmer, MA 01069
(413) 283-7651; www.winghealth.org



Chief Administrator.....	Dr. Charles Cavagnaro III
Licensed Beds.....	74
Average Length of Stay.....	3.9 days
Number of Nurses.....	146
On-staff Physicians.....	216
Total Employees.....	840
2012 Admissions/Discharges.....	3,227/3,222

A member of UMass Memorial Health Care, Wing Memorial offers primary/specialty medical and surgical care at the hospital in Palmer and outpatient medical centers in Belchertown, Ludlow, Monson, Palmer, and Wilbraham. Other services include the Center for Geriatric Psychiatry; cancer program; Wing VNA & Hospice; Griswold Behavioral Health Center; emergency care; and digital imaging.