

BAYSTATE MEDICAL CENTER

759 Chestnut St., Springfield, MA 01199
(413) 794-0000; www.baystatehealth.org/baystate/bmc



Chief Administrator.....	Dr. Mark Keroack
Licensed Beds.....	710 (57 bassinets)
Average Length of Stay.....	4.84 days
Number of Nurses.....	1,850
On-staff Physicians.....	1,240
Total Employees.....	7,156
2013 Admissions/Discharges.....	39,953/38,900

Baystate Medical Center is the western campus of Tufts University School of Medicine, and the only level 1 trauma center and pediatric trauma center in Western Mass. Recognized as a Magnet hospital for nursing excellence, a top-100 U.S. hospital by Truven Health Analytics, and a top-15 hospital for heart surgery by Consumer Reports, BMC is home to Baystate Children's Hospital, the D'Amour Center for Cancer Care, and the Davis Family Heart and Vascular Center.

BAYSTATE CHILDREN'S HOSPITAL

759 Chestnut St., Springfield, MA 01199
(413) 794-0000; www.baystatehealth.org/bch



Chief Administrator.....	Dr. Mark Keroack
Licensed Beds.....	115
Average Length of Stay.....	6.03 days
Number of Nurses.....	427
On-staff Physicians.....	298
Total Employees.....	781
2013 Admissions/Discharges.....	4,810/6,906*

Baystate Children's Hospital, located within Baystate Medical Center, provides the only pediatric intensive-care and neonatal intensive-care units in Western Mass. Dedicated to meeting the specific needs of young patients, Baystate Children's Hospital also offers pediatric inpatient services, a child-life-specialist program, a pediatric emergency room, and outpatient specialty services.

*Fiscal year 2013

BAYSTATE FRANKLIN MEDICAL CENTER

164 High St., Greenfield, MA 01301
(413) 773-0211; www.baystatehealth.org/baystate/bfmc



Chief Administrator.....	Steven Bradley
Licensed Beds.....	90 (20 bassinets)
Average Length of Stay.....	3.8 days
Number of Nurses.....	197
On-staff Physicians.....	165
Total Employees.....	715
2013 Admissions/Discharges.....	4,330/4,330

Baystate Franklin Medical Center is a 90-bed community hospital that has been nationally recognized for quality in stroke care and for its progressive birthing services. The hospital also offers medical-surgical and intensive care; outpatient cancer care; cardiopulmonary and rehabilitation services; a behavioral health unit and outpatient day program; 24-hour emergency care; and an ER Fast Track service

BAYSTATE MARY LANE HOSPITAL

85 South St., Ware, MA 01082
(413) 967-6211; www.baystatehealth.org/baystate/bmlh



Chief Administrator.....	Dr. M. Shafeeq Ahmed
Licensed Beds.....	25
Average Length of Stay.....	2.87 days
Number of Nurses.....	56
On-staff Physicians.....	274
Total Employees.....	237
2013 Admissions/Discharges.....	1,097/1,097

Baystate Mary Lane Hospital is a 25-bed community hospital. A recipient of the Stroke Silver Plus Quality Achievement Award, the hospital offers 24-hour emergency care with a pledge that all patients will see a provider within 30 minutes of arrival. Other services include intensive care, inpatient and outpatient surgical care, orthopedics, and cancer services through the Baystate Regional Cancer Program

BAYSTATE WING HOSPITAL

40 Wright St., Palmer, MA 01069

(413) 283-7651; www.baystatewinghospital.org



Chief Administrator.....	Dr. Charles Cavagnaro III
Licensed Beds.....	74
Average Length of Stay.....	3.9 days
Number of Nurses.....	146
On-staff Physicians.....	216
Total Employees.....	840
2013 Admissions/Discharges.....	3,227/3,222

Baystate Wing Hospital offers primary/specialty medical and surgical care at the hospital in Palmer and outpatient medical centers in Belchertown, Ludlow, Monson, Palmer, and Wilbraham. Other services include the Center for Geriatric Psychiatry; cancer program; Wing VNA & Hospice; Griswold Behavioral Health Center; emergency care; and digital imaging

BERKSHIRE MEDICAL CENTER

725 North St., Pittsfield, MA 01201

(413) 447-2000; www.berkshirehealthsystems.org



Chief Administrator.....	David Phelps
Licensed Beds.....	293
Average Length of Stay.....	4.43 days
Number of Nurses.....	782
On-staff Physicians.....	379
Total Employees.....	2,900
2013 Admissions/Discharges.....	13,390/13,429/72

Community hospital; ranked #1 in Massachusetts by HealthGrades for stroke and #2 for critical care, top 5% in nation for emergency medicine, and top 10% for pulmonary care; imaging; laboratory; surgical services; women's imaging; radiation oncology; cardiology; telemetry; nuclear medicine; trauma center; pulmonary; orthopaedics; neurology/neurosurgery; mental health; endoscopy; diabetes; inpatient and outpatient rehabilitation; occupational health/wellness; renal dialysis; Berkshire VNA; memory disorders; wound care/hyperbaric medicine

COOLEY DICKINSON HOSPITAL

30 Locust St., Northampton, MA 01060

(413) 582-2000; www.cooley-dickinson.org



Chief Administrator.....	Joanne Marquese
Licensed Beds.....	140 (11 bassinets)
Average Length of Stay.....	3.8 days
Number of Nurses.....	361
On-staff Physicians.....	262
Total Employees.....	1,829
2013 Admissions/Discharges.....	7,277/7,277*

A full-service community hospital ranked in the top 5% of all U.S. hospitals in patient safety by Healthgrades, the leading provider of information to help consumers make an informed decision about a physician or hospital. It is the only hospital in Massachusetts to achieve the HealthGrades Patient Safety Excellence Award five consecutive years (2009-13,) and its VNA & Hospice of Cooley Dickinson is a 2012 HomeCare Elite agency. Cooley Dickinson's vision is to make the mid-Pioneer Valley the nation's model healthy community

*Fiscal year ending 9/30/13

HOLYOKE MEDICAL CENTER

575 Beech St., Holyoke, MA 01040

(413) 534-2500; www.holyokehealth.com



Chief Administrator.....	Spiros Hatiras
Licensed Beds.....	198 (10 bassinets)
Average Length of Stay.....	4.29 days
Number of Nurses.....	243
On-staff Physicians.....	380
Total Employees.....	1,193
2013 Admissions/Discharges.....	5,909/5,930

A full-service facility, Holyoke Medical Center offers a complete line of medical/surgical services, including emergency care, critical care, ultra-modern birthing center, inpatient and outpatient behavioral-health services, hospitalist service with private patient rooms, oncology treatment services, inpatient and outpatient rehab services, state-of-the-art imaging services, and outpatient anti-coagulation clinic. HMC also features the Speech and Hearing Center, Women's Center, and the Work Connection, offering area employers a full complement of health services as well as hospital-affiliated physician practices

MERCY MEDICAL CENTER

271 Carew St., Springfield, MA 01104
(413) 748-9000; www.mercycares.com



Chief Administrator.....	Daniel Moen
Licensed Beds.....	398 (9 bassinets)
Average Length of Stay.....	4.2 days
Number of Nurses.....	447
On-staff Physicians.....	600
Total Employees.....	3,172
2013 Admissions/Discharges.....	10,186/10,186

Nationally recognized as a Top 100 Hospital, Mercy Medical Center includes Weldon Rehabilitation Hospital, Providence Behavioral Health Hospital, and the Sister Caritas Cancer Center, rated among the top cancer centers in the U.S.

NOBLE HOSPITAL

115 West Silver St., Westfield, MA 01086
(413) 568-2811; www.noblehospital.org



Chief Administrator.....	Ronald Bryant
Licensed Beds.....	97
Average Length of Stay.....	3.5 days
Number of Nurses.....	168
On-staff Physicians.....	299
Total Employees.....	884
2013 Admissions/Discharges.....	3,328/3,344

Community hospital; blood-donor center; cancer care/oncology; cardiac and rehabilitation center; Center for Breast Health; diagnostic imaging; emergency medicine; express care; laboratory; minimally invasive surgery; MRI; orthopedics; patient shuttle van service (free); physical and speech therapy; primary care; psychiatric services; pulmonary rehabilitation; urology; visiting nurse and hospice; women's health

SHRINERS HOSPITALS FOR CHILDREN

516 Carew St., Springfield, MA 01104
(413) 787-2000; www.shrinershospitalsforchildren.org



Orthopaedic, rheumatology, and cleft-lip and palate care within a compassionate, family-centered, and collaborative environment; children up to age 18 eligible for care, regardless of family's ability to pay; full range of inpatient and outpatient services under one roof, so children can receive care and treatment in one building; appointments with physicians and clinicians in various departments throughout the hospital can be scheduled for the same day; comprehensive onsite services include outpatient visits, inpatient surgery, outpatient surgery, orthotics and prosthetics, radiology, motion-analysis laboratory (utilizing a 3-D motion-capture system), occupational therapy, physical therapy, child life, care coordination, family services, and nutrition