COMPUTER NETWORK/IT SERVICES

PROVIDER	CONTACT	SERVICE AREA	SERVICES
ALTERNATIVE TELECOMMUNICATIONS 41 Nieske Road, Monson, MA 01057 (413) 267-3700; www.alternativetelecommunications.com	James Patenaude	Massachusetts, Connecticut	Computer network wiring, cat 5e, 6, 6e (cat7), fiber telephone wiring for digital, analog, 25, 50, and 100 multi-pair cables; surveillance wiring with coax and fiber, terminations, testing, and certification; network design
APPLIED SOFTWARE TECHNOLOGIES 59 Interstate Dr., Suite 30, West Springfield, MA 01089 (413) 739-7390; www.appliedst.com	Edward Garibian	New England	Fixed-price, unlimited IT support agreements for small to medium-sized businesses; providing help-desk services and computer technicians and network engineers for maintenance, design, and implementation of business IT solutions
AZAYA INC. 1659 North Main St., Suite B, Palmer, MA 01069 (413) 284-1720; www.azaya.net	Jitu Changela	New England	Microsoft Exchange service, SharePoint, and off-site backup; virtual IT managed services to maintain and monitor network systems and provide anti-virus, anti-spyware, anti-spam network, and desktop monitoring; Microsoft-certified partner and certified HP repair
BLOO SOLUTIONS 621 Grattan St., Chicopee, MA 01020 (413) 536-5044; www.bloosolutions.com	Jeremiah Beaudry	Massachusetts, Connecticut	Small-business full IT support; managed service plans; IT purchase consulting; cloud service consulting; computer sales; network equipment; security, printing, and peripherals; IT support desk call center; emergency support; 24/7 support contracts
BROWN COMPUTER SOLUTIONS 27 Birge St., Brattleboro, VT 05301 (802) 251-0479; www.vtmacs.com	Patrick Brown	Western Mass., Southern Vermont	Apple-authorized service center; Apple warranty repairs, sales, and training
BYTEBAK COMPUTERS P.O. Box 5523, Springfield, MA 01101 (888) 511-5296; www.bytebak.net	Gregory Gavin	Massachusetts, Connecticut	Computer networking, design, installation, maintenance; Windows-based servers; firewalls, wireless routers; remote access to personal or work PC
CHRIS PAGE CONSULTING 236 Gulf Road, Belchertown, MA 01007 (413) 237-3466	Chris Page	New England	FileMaker Pro database consulting; FileMaker programming; application development; database modification; report creation; data translation; training, support, and coaching
CMD TECHNOLOGY GROUP INC. 44 Baldwin St., East Longmeadow, MA 01028 (413) 525-0023; www.cmdweb.com	Team CMD	New England	IT solutions for business; virtualization; WAN/LAN/wireless; security remediation; managed services; hardware; software; business, municipal, education, financial; technology solutions tailored to customer's business needs
COMCAST BUSINESS 3303 Main St., Springfield, MA 01107 (413) 427-9262; www.business.comcast.com	Adam Dubilo	Western Mass., Connecticut	Cable, high-speed Internet, digital phone service for business; e-mail and web hosting
COMPLETE COMPUTER CO. 444A North Main St., East Longmeadow, MA 01028 (413) 526-9900; www.comp3.net	Steve Pelletier	Pioneer Valley	Complete on-site service; PC-compatible; sales; service networking solutions; business systems; systems integration
COMPUTER BREEZE 239R Main St., Easthampton, MA 01027 (413) 527-9950; www.combreeze.com	Phil Doyle	Pioneer Valley	Network setup and maintenance, remote access, collaboration tools, and IT management for small to medium-sized businesses; web design and maintenance
CONTROL ALT DELETE INC. 719 Sumner Ave., Springfield, MA 01108 (413) 781-8100; www.controlaltdeleteonline.com	Tom Banerjee	Northeast	Network design/management; VPNs; server migration/consolidation; intruder detection; firewall implementation; Internet monitoring; software development/service; laptop/computer repair; virus removal; document recovery/restoration; Xbox 360 and PlayStation 3 support and services
CORE SOLUTION GROUP 55 State St., Northampton, MA 01060 (413) 584-5115; www.coresolutiongroup.com	Manuel Garcia	Western Mass.	Member of the Apple Consultants Network; Mac and Windows server support; data recovery; backup solutions; network setup and maintenance; wireless networking; network security; FileMaker database design; PC repairs and upgrades; Windows and Mac training and support; DriveSavers partner
COURT SQUARE GROUP INC. 1350 Main St., Fifth Floor, Springfield, MA 01103 (413) 746-0054; www.courtsquaregroup.com	Keith Parent	Nationwide	Managed service for regulated industries; audit-ready IT; SharePoint and application development; regulatory compliance and remediation; systems integration; disaster recovery; managed services performed on-site, remotely, or at co-location facility
CYBER EXCHANGE 1267 Riverdale St., West Springfield, MA 01089 (413) 732-6300; www.cyberexchangeonline.com	Steve Buynicki	Western Mass.	Business networking, sales, and support; Dell-registered partner; all brands of laptops repaired; full line of new and used computers and servers; certified recycling services; HIPAA- and DOD-certified
EARTHLINK BUSINESS 1 Federal St., Building 111-3, Springfield, MA 01105 (413) 735-8200; www.earthlinkbusiness.com	Dave Daniel	Nationwide	Leading IT services, voice and data communication provider; cloud computing; hosted voice; hosted e-mail; managed IT security; nationwide voice; nationwide data and MPLS; managed support services
ENTRE COMPUTER/BAYSTATE COMPUTER SERVICES 138 Memorial Ave., West Springfield, MA 01089 (413) 736-2112; www.go2entre.com	Robert Braceland	Nationwide	Corporate sales and service provider for Dell, Hewlett Packard, Lenovo, other manufacturers; cloud computing solutions; printer parts and maintenance; staff augmentation; project management; managed deployment; point of sale; end-of-life asset removal and data-destruction services; 24/7/365 national service
ERPORTAL SOFTWARE GROUP LLC 59 Interstate Dr., Suite 30, West Springfield, MA 01089 (866) 326-2757; www.erportalsoftware.com	Edward Garibian	New England	Development and sales of software and cloud applications to optimize operations and maintain assets and infrastructure; manages all related materials, resources, and logistics
GREEN EARTH COMPUTERS 48 North Pleasant St., Unit B2, Amherst, MA 01002 (413) 282-8324; www.greenearthcomputers.us	Kiernan Gulick-Sherrill	Pioneer Valley	Same-day computer repair; repairs and upgrades; wireless networking setup; data recovery; online cloud backups and data protection; one-on-one training; virus and spyware removal; drop-off and on-site service; phone and remote support; sales of refurbished laptops and PCs; electronics recycling; ink and toner
HASELKORN INC. 30 Capital Dr., Suite B, West Springfield, MA 01089 (413) 241-6177; www.haselkorninc.com	Scott Haselkorn	New England	IT services for dental and medical practices and businesses with specialized industry-specific applications; web hosting and domain services; web design; hardware guidance; electronic vaulting and backup services; hourly and contract rates

PROVIDER	CONTACT	SERVICE AREA	SERVICES
HGE.NET 1 Canal St., Holyoke, MA 01040 (413) 536-9444; www.hge.net	Kirk Jonah	Pioneer Valley	Fiber-optic network connection; business Internet; wide-area networking; voice service; hosted phone service; long distance with nearly unlimited connection speed, reliability, and 24-hour local support
HOGAN TECHNOLOGY INC. 81 East St., Easthampton, MA 01027 (800) 929-5201; www.teamhogan.com	Sean Hogan	Northeast	Sales and installation of telephone and voice-mail systems; business telephone systems; VoIP; cable infrastructure wiring; audio and visual; CCTV; IP cameras; wireless; networking; unified messaging; videoconferencing; managed IT
INNOVATIVE BUSINESS SYSTEMS INC. 161 Northampton St., Easthampton, MA 01027 (413) 584-4274; www.for-ibs.com	Dave DelVecchio	Northeast	Proactive and reactive IT services and support; turn-key project installations; staff augmentation; virtualization; cloud; network infrastructure and security; data recovery for small businesses and mid-market companies; mobility solutions; storage solutions; backup and disaster recovery
INSYSCOM 719 Sumner Ave., Springfield, MA 01108 (413) 746-6400; www.insyscom.com	Tom Banerjee	Northeast	Network design/management; VPNs; server migration and consolidation; intruder detection; firewall implementation; Internet monitoring; software development/service
LEFT-CLICK 15 Cowles Lane, Amherst, MA 01002 150 Main St., Northampton, MA 01060 (877) 289-9820; www.left-click.us	Kelly Albrecht	Pioneer Valley	Data recovery and migration; diagnostic services; system tuneup; computer repair; hardware installation; networking
MOBIUS WORKS 1 Arch Road, Westfield, MA 01085 (413) 564-6942; www.mobiusworks.com	Ed Watson	New England	Managed services; cloud-hosted services; complete VoIP network design, installation, and support; setup and training: servers, desktops, e-mail, Internet, security, backups, ERP/MRP, custom software; Linux/Windows
MOHAWK COMMUNICATIONS 4 Open Square Way, Suite 417, Holyoke, MA 01040 (413) 729-2000; www.callmohawk.com	Ray Sullivan	New England, New York, New Jersey	Local and long-distance phone service; voice mail; VoIP; business telephone systems; high-speed Internet; T1; data storage and services; web monitoring; wiring; surveillance-camera installation; telecom-related sales; 24-hour service and support
NETLOGIX INC. 181 Notre Dame St., Westfield, MA 01085 (413) 568-2777; www.netlgx.com	Marco Liquori	New England	IT solutions for SMB market; WAN, LAN, VPN, and enterprise wireless network installation and service; VoIP; offsite backup and disaster recovery; specializing in Internet vulnerability prevention and unified threat management
NETWORK ADVANTAGE ASSOCIATES 2098 Roaring Brook Road, Conway, MA 01341 (413) 223-9007; www.net-vantage.com	Roy Cohen	Pioneer Valley	Integrates advanced strategic technologies in small businesses, professional practices, schools, and nonprofits; business continuity/disaster recovery; on- and off-site backup and recovery; information-technology management; systems and network administration; virtualization solutions; custom VoIP solutions; server upgrades and migrations; Enterprise wireless; Google/Oracle solutions
NOHOTEK COMPUTER SUPPORT 10 Graves Ave., Suite B, Northampton, MA 01060 (413) 695-3192; www.nohotek.com	Andrew Sexton	Pioneer Valley	PC, Mac, and laptop support and repair; spyware, malware, and virus removal and protection; data backup, storage, and protection; system maintenance, tuneups, and upgrades; computer setup and OS installation; software and hardware selection and installation; setup of small home networks and peripherals; maintenance of small to medium-sized business networks; basic website creation, setup, and SEO; custom PC builds; instruction and tutoring
NORMANDEAU TECHNOLOGIES INC. 2097 Riverdale St., West Springfield, MA 01089 (413) 584-3131; www.ntilink.com	Brett Normandeau Kim Durand	Northeast	Hosted, IP, and digital telephone systems; voice, data, fiber optic, video network cable installation; wireless networking; overhead paging; surveillance; local and long-distance telephone/Internet service; sales, installation, and 24-hour service
NORTHEAST IT SYSTEMS INC. 777B Riverdale St., West Springfield, MA 01089 (413) 736-6348; www.northeastit.net	Joel Mollison Brian Sullivan	Massachusetts, Connecticut, Vermont, New Hampshire	Computer network and IT consulting services for small to mid-sized businesses and municipalities; firewalls; network security; remote access/VPN; servers; virtualization; VoIP phone systems; backup and disaster recovery; spam filtering; computer and network equipment sales and service
PARAGUS STRATEGIC IT 112 Russell St., Hadley, MA 01035 (413) 587-2666; www.paragusit.com	Delcie Bean	Western and Central Mass., Vermont, New Hampshire, Connecticut	EMR implementation specialists; outsourced IT consulting; training; data recovery and forensics; remote backup; 24/7 server monitoring; telecom consulting; computer sales and support
PIONEER TRAINING INC. 139B Damon Road, Suite 8, Northampton, MA 01060 (413) 387-1040; www.ptraining.com	Don Lesser	Pioneer Valley	Public and private computer classes for MS Office, Google Apps, etc.; customized classes and workshops; on-site support and development; programming in Access, SQL, MySQL/PHP, and VBA; databases for websites
SMALL WORLD COMPUTING AND NETWORKING (413) 650-2667; www.smallworldcomputing.com	Jamie Wynkoop-Morrison	Pioneer Valley	Network design, setup, and administration; desktop/laptop repair and maintenance; server/domain installation and administration; antivirus, backup, and hardware solutions; PBX/VoIP phone maintenance; e-mail and cloud support; security and compliance issues; disaster recovery; computer and software training
SPECTRUM BUSINESS 516 Montgomery St., Chicopee, MA 01013 (413) 557-6270; www.business.spectrum.com	Ron Rouillard	New England	Fiber-optic and broadband Internet for business; data-transport multi-site services; full-service network security; data backup and recovery; e-mail and web hosting
SQUAD 16 16A Pasco Dr., East Windsor, CT 06088 (860) 758-7250; www.squad16.com	Tom Najemy	New England and beyond	ACT! by Sage consulting; sales, installation, networking, technical support, and training (public and private) for ACT! contact-management software
TECHCAVALRY 161 Northampton St., Easthampton, MA 01027 (413) 586-7070; www.techcavalry.com	Dave DelVecchio	Western Mass.	Sales; support; installations; security; PC/Mac; mobility; cloud for small office and home office customers
VERTITECHIT 4 Open Square Way, Suite 310, Holyoke, MA 01040 (413) 268-1600; www.vertitechit.com	Michael Feld Greg Pellerin	Northeast	Healthcare IT experts; business IT consultants; private-equity IT partners
WHALLEY COMPUTER ASSOCIATES INC. 1 Whalley Way, Southwick, MA 01077 (413) 569-4200; www.wca.com	Paul Whalley	New England	Corporate hardware/software sales, configuration, installation; network services; Cisco Unified Computing Systems; Cisco Unified Collaboration; Meraki Wireless; network health assessments; network WAN and LAN installation; wireless services; videoconferencing; remote monitoring; security; virtualization; project management; managed print; 24/7 service capabilities