Baystate Medical Center is the western campus of Tufts University School of Medicine, and the only level 1 trauma center and pediatric trauma center in Western Mass. Recognized as a Magnet hospital for nursing excellence, a top-100 U.S. hospital by Truven Health Analytics, and a top-15 hospital in Massachusetts, Baystate Medical Center is the western campus of Tufts University School of Medicine, and the only level 1 trauma center and pediatric trauma center in Western Mass. Recognized as a Magnet hospital for nursing excellence, a top-100 U.S. hospital by Truven Health Analytics, and a top-15 hospital in Massachusetts.

Baystate Franklin Medical Center is a 90-bed community hospital that has been nationally recognized for quality in stroke care and for its progressive birthing services. The hospital also offers medical-surgical and intensive care, outpatient cancer care, cardiospulmonary and rehabilitation services, a behavioral health unit and outpatient day program; 24-hour emergency care; and an ER Fast Track service.

Baystate Children’s Hospital is a 25-bed community hospital. A recipient of the Stroke Silver Plus Quality Achievement Award, the hospital offers 24-hour emergency care with a pledge that all patients will see a provider within 30 minutes of arrival. Other services include intensive care, inpatient and outpatient surgical care, orthopedics, and cancer services through the Baystate Regional Cancer Program.

Baystate Mary Lane Hospital is a 25-bed community hospital. A recipient of the Stroke Silver Plus Quality Achievement Award, the hospital offers 24-hour emergency care with a pledge that all patients will see a provider within 30 minutes of arrival. Other services include intensive care, inpatient and outpatient surgical care, orthopedics, and cancer services through the Baystate Regional Cancer Program.
BAYSTATE WING HOSPITAL
40 Wright St., Palmer, MA 01069
(413) 283-7651; www.baystatewinghospital.org

Chief Administrator: Dr. Charles Cavagnaro III
Licensed Beds: 74
Average Length of Stay: 3.9 days
Number of Nurses: 146
On-staff Physicians: 216
Total Employees: 840
2013 Admissions/Discharges: 3,227/3,222

Baystate Wing Hospital offers primary/specialty medical and surgical care at the hospital in Palmer and outpatient medical centers in Belchertown, Ludlow, Monson, Palmer, and Wilbraham. Other services include the Center for Genitric Psychiatry; cancer program; Wing VNA & Hospice; Griswold Behavioral Health Center; emergency care; and digital imaging.

BERKSHIRE MEDICAL CENTER
725 North St., Pittsfield, MA 01201
(413) 447-2000; www.berkshirehealthsystems.org

Chief Administrator: David Phelps
Licensed Beds: 293
Average Length of Stay: 4.43 days
Number of Nurses: 243
On-staff Physicians: 379
Total Employees: 1,193
2013 Admissions/Discharges: 13,390/13,429

Community hospital; ranked #1 in Massachusetts by HealthGrades for stroke and #2 for critical care; top 5% in nation for emergency medicine, and top 10% for pulmonary care; imaging; laboratory; surgical services; women’s imaging; radiation oncology; cardiology; telemetry; nuclear medicine; trauma center; pulmonary; orthopaedics; neurosurgery; mental health; endoscopy; diabetes; inpatient and outpatient rehabilitation; occupational health/wellness; renal dialysis; Berkshire VNA; memory disorders; wound care/hyperbaric medicine.

COOLEY DICKINSON HOSPITAL
30 Locust St., Northampton, MA 01060
(413) 582-2000; www.cooley-dickinson.org

Chief Administrator: Joanne Marqusee
Licensed Beds: 140 (11 bassinettes)
Average Length of Stay: 3.8 days
Number of Nurses: 361
On-staff Physicians: 262
Total Employees: 1,829
2013 Admissions/Discharges: 7,277/7,277*

A full-service community hospital ranked in the top 5% of all U.S. hospitals in patient safety by Healthgrades, the leading provider of information to help consumers make an informed decision about a physician or hospital. It is the only hospital in Massachusetts to achieve the HealthGrades Patient Safety Excellence Award five consecutive years (2009-13) and its VNA & Hospice of Cooley Dickinson is a 2012 HomeCare Elite agency. Cooley Dickinson’s vision is to make the mid-Pioneer Valley the nation’s model healthy community.

*Fiscal year ending 9/30/13

HOLYOKE MEDICAL CENTER
575 Beech St., Holyoke, MA 01040
(413) 534-2500; www.holyokehealth.com

Chief Administrator: Spiros Hatiras
Licensed Beds: 198 (10 bassinettes)
Average Length of Stay: 4.29 days
Number of Nurses: 243
On-staff Physicians: 380
Total Employees: 1,193
2013 Admissions/Discharges: 5,909/5,930

A full-service facility, Holyoke Medical Center offers a complete line of medical/surgical services, including emergency care, critical care, ultra-modern birthing center, inpatient and outpatient behavioral-health services, hospitalist service with private patient rooms, oncology treatment services, inpatient and outpatient rehab services, state-of-the-art imaging services, and outpatient anti-coagulation clinic. HMC also features the Speech and Hearing Center, Women’s Center, and the Work Connection, offering area employers a full compliment of health services as well as hospital-affiliated physician practices.
MERCY MEDICAL CENTER
271 Carew St., Springfield, MA 01104
(413) 748-9000; www.mercycares.com

Chief Administrator: Daniel Moen
Licensed Beds: 398 (9 bassinettes)
Average Length of Stay: 4.2 days
Number of Nurses: 447
On-staff Physicians: 600
Total Employees: 3,172
2013 Admissions/Discharges: 10,186/10,186

Nationally recognized as a Top 100 Hospital, Mercy Medical Center includes Weldon Rehabilitation Hospital, Providence Behavioral Health Hospital, and the Sister Caritas Cancer Center, rated among the top cancer centers in the U.S.

NOBLE HOSPITAL
115 West Silver St., Westfield, MA 01086
(413) 568-2811; www.noblehospital.org

Chief Administrator: Ronald Bryant
Licensed Beds: 97
Average Length of Stay: 3.5 days
Number of Nurses: 168
On-staff Physicians: 299
Total Employees: 884
2013 Admissions/Discharges: 3,328/3,344

Community hospital; blood-donor center; cancer care/oncology; cardiac and rehabilitation center; Center for Breast Health; diagnostic imaging; emergency medicine; express care; laboratory; minimally invasive surgery; MRI; orthopedics; patient shuttle van service (free); physical and speech therapy; primary care; psychiatric services; pulmonary rehabilitation; urology; visiting nurse and hospice; women’s health

SHRINERS HOSPITALS FOR CHILDREN
516 Carew St., Springfield, MA 01104
(413) 787-2000; www.shrinershospitalsforchildren.org

Orthopaedic, rheumatology, and cleft-lip and palate care within a compassionate, family-centered, and collaborative environment; children up to age 18 eligible for care, regardless of family’s ability to pay; full range of inpatient and outpatient services under one roof; children can receive care and treatment in one building; appointments with physicians and clinicians in various departments throughout the hospital can be scheduled for the same day; comprehensive onsite services include outpatient visits, inpatient surgery, outpatient surgery, orthotics and prosthetics, radiology, motion-analysis laboratory (utilizing a 3-D motion-capture system), occupational therapy, physical therapy, child life, care coordination, family services, and nutrition