## HOSPICE CARE RANKED BY ENROLLMENT

COMPANY	DIRECTOR	SERVICES
<b>BAYSTATE HEALTH VISITING NURSE ASSOCIATION &amp; HOSPICE</b> 50 Maple St., Springfield, MA 01102; (413) 794-6698 83 South St., Ware, MA 01082; (413) 967-2400 www.baystatehealth.org/baystate/vna	N/A	Member of Baystate Health; skilled nursing; hospice and wound care; palliative care; rehabilitation therapies; memory impairment and Alzheimer's program
<b>BAYSTATE WING VNA &amp; HOSPICE</b> 40 Wright St., Palmer, MA 01069 (413) 283-9715; www.baystatewinghospital.org	Marcia Turner	Pain and symptom management; personal care, including assistance with bathing; counseling and bereavement support group; spiritual support; maintaining personal dignity and self determination; respite care and companionship; medications and equipment related to the terminal illness; communication with distant family members if desired; assistance with financial issues and community resources
<b>BEACON HOSPICE INC.</b> 815 Worcester St., Springfield, MA 01151 (413) 543-3133; ww.beaconhospice.com	Lisa Adams	Care provided in home, assisted-living, and skilled-nursing settings; pain and symptom control; guidance of patients and families through questions and concerns; efficient collaboration among all treating professionals; 24/7 response; caregiver support, information, and training; individual and group grief education and support during bereavement
BERKSHIRE VNA & HOSPICE 75 South Church St., Pittsfield, MA 01201; (413) 447-2862 21 Taconic Ave., Great Barrington, MA 01230; (413) 528-1048 www.berkshirehealthsystems.org	Patricia Tremblay	Team of skilled nurses; physical, occupational, and speech therapists; medical social worker; and certified home health aides provide healthcare that allows patients to recover from illness or hospitalization in their home; care coordination with patient's physician; additional resources include RNs, social worker, pharmacist, spiritual and bereavement coordinator, and volunteers; available 24 hours a day
HOLYOKE VNA / HOSPICE LIFE CARE 113 Hampden St., Holyoke, MA 01040 (413) 534-5691; www.holyokevna.org	Christine Waldie	Compassionate care to terminally ill patients; services provided in home, assisted-living, or long-term-care settings; team of professionals includes medical director, registered nurses, social workers, dietician, chaplain, and volunteer coordinator; emotional and practical support for the patient and family; 24/7 availability for problems and emergencies; additional help with errands; home health aides; physical, occupational, and speech therapy; bereavement support
HOSPICE OF THE FISHER HOME 1165 North Pleasant St., Amherst, MA 01002 (413) 549-0115; wwwfisherhome.org	Elisabeth Weissbach (Interim)	Pain and symptom management; around-the-clock nursing; interdisciplinary team of doctors, nurses, physical therapists, occupational therapists, nutritionist; spiritual care delivered by team of clergy of all denominations; medical social workers; short-term respite care; home health aides for personal care; instructional inpatient care for family members and other caregivers
HOSPICECARE IN THE BERKSHIRES 877 South St., Suite 1W, Pittsfield, MA 01201 (413) 443-2994; www.hcib.org	Denise Granger	Hospice services provided wherever a patient calls home; pain and symptom management; spiritual and emotional support; bereavement support and counseling; RNs, LPNs, and home health aides; medical equipment and supplies; complimentary therapies such as art, music, and massage therapies; palliative care programs including pediatric; family support services; spiritual counselors
HOSPICE OF WESTERN & CENTRAL MASSACHUSETTS 1325 Springfield St., Suite 12, Feeding Hills, MA 01030; (413) 786-4004 150 North Street, Pittsfield, MA 01201; (413) 442-0045 144 Turnpike Road, Suite 220, Southborough, MA 01772; (508) 303-3020 www.hospiceservicesofma.com	Karen Marino	Care provided wherever patient calls home; hospice team includes primary caregiver, personal physician, hospice medical director, nurses, social workers, chaplains, trained volunteers, home health aides, and homemakers; provides medications related to comfort and the terminal diagnosis, some supplies, necessary durable medical equipment; bereavement services
<b>MERCY HOSPICE</b> 1236 Main St., #202, Holyoke, MA 01040 (413) 540-0140; www.mercycares.com	Ann Stauble	Comprehensive services including nursing care, personal care, social, psychosocial and spiritual support, medications, medical equipment, and bereavement services; provides the latest in symptom-management approaches through the services of an interdisciplinary team; care is provided in the patient's home or in a facility; also works in close coordination with Mercy's Palliative Care Program for the management of symptoms and pain
<b>NOBLE VISITING NURSE AND HOSPICE SERVICES</b> 77 Mill St., Suite 201, Westfield, MA 01085 (413) 562-7049; www.noblehospice.org	David Mol	Provides continuity in care for the terminally ill and their families; maintains the comfort and dignity of the patient through palliative care with relief of physical symptoms and provision of emotional and spiritual support; services provided by interdisciplinary team including medical director, nurses, bereavement specialists, home health aides, occupational, physical, music, and massage therapists, social services, nutritionist, volunteers
<b>OVERLOOK CARE AT HOME (FORMERLY OVERLOOK VNA)</b> 138 Memorial Ave., West Springfield, MA 01089-4115 (413) 732-4236; www.overlookcareathome.org	Vivian Williams	Provides visiting nurse care; physical, occupational and speech therapy; medical social work; home health aides; homemakers and companion care; care disease support programs; hospice and palliative care; respite services; Telehealth; falls detection; personal emergency response systems; medication dispensing services
<b>SPECTRUM HOME HEALTH AND HOSPICE CARE</b> 770 Converse St., Longmeadow, MA 01106 (413) 565-2500; www.jgslifecare.org	Deborah Attica	A program of JGS Life Care; hospice care provided for patients at home, in an assisted-living facility, or in a nursing home; team consists of nurses, social worker, home-care aides, medical director, pastoral care, volunteers, harpist, and therapeutic pets
<b>VNA &amp; HOSPICE OF COOLEY DICKINSON</b> 168 Industrial Dr., Northampton, MA 01060 (413) 584-1060; www.vnaandhospice.org	Maureen Groden	Pain and symptom management; skilled nursing care; physician collaboration; medications; medical supplies and equipment; volunteer support; home health aides; social work and counseling; spiritual care; physical and occupational therapy consultation; inpatient hospitalizations and respite care; bereavement support services
<b>VNA &amp; HOSPICE OF NORTHERN BERKSHIRE</b> 535 Curran Highway, North Adams, MA 01247 (413) 664-4536; www.nbhealth.org	Janet McClelland	Pain and symptom management, assessment, and treatment; support of family members; home health aide services; emotional and spiritual support; bereavement counseling for family; nutritional counseling; short-term hospital care when needed; durable medical equipment and supplies; palliative care and pediatric palliative