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BAYSTATE MEDICAL CENTER

759 Chestnut St., Springfield, MA 01199
(413) 794-0000; www.baystatehealth.org/locations/baystate-medical-center



Chief Administrator Nancy Shendell-Falik
Licensed Beds 718 (57 bassinets)
Average Length of Stay 4.8 days
Number of Nurses 1,996
On-staff Physicians 1,058
Total Employees 7,318
2016 Admissions/Discharges 41,178/41,160

Baystate Medical Center (BMC) is a nationally ranked independent academic medical center and a training site for UMass Medical School – Baystate; it is also the community's major referral hospital, providing care for conditions such as cancer, acute and chronic cardiovascular illness, nervous-system illness, digestive illness, and other diseases; at Baystate Children's Hospital, located on the main Springfield campus and represented in outpatient locations throughout the community, providers care for acute and chronic childhood illness

BAYSTATE FRANKLIN MEDICAL CENTER

164 High St., Greenfield, MA 01301
(413) 773-0211; www.baystatehealth.org/locations/franklin-medical-center



Chief Administrator Cindy Russo
Licensed Beds 89 (18 bassinets)
Average Length of Stay 3.8 days
Number of Nurses 232
On-staff Physicians 197
Total Employees 756
2016 Admissions/Discharges 5,219/5,220

An acute-care community hospital serving the healthcare needs of the citizens of Franklin County and surrounding communities, BFMC provides multiple contemporary clinical and support services such as intensive care, maternity, 24-hour emergency care, oncology, general medical and surgical care, and a full range of state-of-the-art, community-based diagnostic and treatment services

BAYSTATE NOBLE HOSPITAL

115 West Silver St., Westfield, MA 01085
(413) 568-2811; www.baystatehealth.org/locations/noble-hospital



Chief Administrator Ronald Bryant
Licensed Beds 97
Average Length of Stay 3.8 days
Number of Nurses 132
On-staff Physicians 504
Total Employees 694
2016 Admissions/Discharges 2,999/3,028

A 97-bed regional community hospital providing a broad range of expert services to the Greater Westfield area; 24-hour emergency care; behavioral health; cardiac and pulmonary rehabilitation; surgical and ambulatory care; comprehensive breast health; gastroenterology; orthopedics; urology; oncology; the hospital's express-care and primary-care facilities offer extensive services to meet the needs of the community

BAYSTATE WING HOSPITAL

40 Wright St., Palmer, MA 01069
(413) 283-7651; www.baystatehealth.org/locations/wing-hospital



Chief Administrator Michael Moran
Licensed Beds 74
Average Length of Stay 3.0 days
Number of Nurses 203
On-staff Physicians 162
Total Employees 928
2016 Admissions/Discharges 2,124/2,124

A 74-bed community hospital and recipient of the Stroke Gold Plus Quality Achievement Award, Baystate Wing offers 24-hour emergency care in Palmer and in Ware at the Baystate Mary Lane Emergency Outpatient Center Satellite Emergency Facility; the hospital also offers medical and surgical care and psychiatric services including the Inpatient Center for Geriatric Psychiatry and the Griswold Behavioral Health Center, which provides comprehensive behavioral-health and addiction-recovery services on an outpatient basis; primary and specialty care is offered in six medical centers in the region, including Belchertown, Ludlow, Monson, Palmer, Ware, and Wilbraham

BERKSHIRE MEDICAL CENTER

725 North St., Pittsfield, MA 01201
(413) 447-2000; www.berkshirehealthsystems.org



Chief Administrator David Phelps
Licensed Beds 298
Average Length of Stay 4.36 days
Number of Nurses 845
On-staff Physicians 425
Total Employees 3,450
2016 Admissions/Discharges 16,097/15,137

Recognized by Healthgrades three years running with its Distinguished Hospital Award for Clinical Excellence and named among Healthgrades' America's 100 Best Hospitals 2016, BMC is the primary provider of comprehensive health services to the Berkshires and surrounding region; services range from primary care to specialty care, including neurosurgery, gastroenterology, endocrinology, orthopedics, cancer, psychiatry, ob/gyn, and many others; BMC is also a teaching hospital, with residencies in internal medicine, AOA surgical, osteopathic medicine, psychiatry, and dentistry

COOLEY DICKINSON HOSPITAL

30 Locust St., Northampton, MA 01061
(413) 582-2000; www.cooleydickinson.org



Chief Administrator Joanne Marqusee
Licensed Beds 140 (11 bassinets)
Average Length of Stay 4.46 days
Number of Nurses 468
On-staff Physicians 241
Total Employees 1,895
2016 Admissions/Discharges 6,397/6,426*

Cooley Dickinson Hospital, an affiliate of Massachusetts General Hospital and a member of Partners HealthCare, is an acute-care community hospital that serves the greater Pioneer Valley in Western Mass; the larger umbrella of Cooley Dickinson Health Care encompasses the hospital as well as a network of affiliated primary-care providers, medical specialists, and the VNA & Hospice program, and employs more than 2,000 medical professionals and support staff

*Fiscal year ending 9/30/17

MERCY MEDICAL CENTER

271 Carew St., Springfield, MA 01104
(413) 748-9000; www.mercycares.com



Chief Administrator Mark Fulco
Licensed Beds 382 (16 bassinets)
Average Length of Stay 3.7 days
Number of Nurses 642
On-staff Physicians 602
Total Employees 4,173
2016 Admissions/Discharges 10,583/10,637

Fully accredited and nationally recognized as a high-quality provider, Mercy Medical Center includes Weldon Rehabilitation Hospital, Providence Behavioral Health Hospital, and the Sister Caritas Cancer Center; Mercy is fully committed to improving the health of its communities and each person it serves, and to being a trusted health partner for life

SHRINERS HOSPITALS FOR CHILDREN

516 Carew St., Springfield, MA 01104; (413) 787-2000
www.shrinershospitalsforchildren.org/locations/springfield

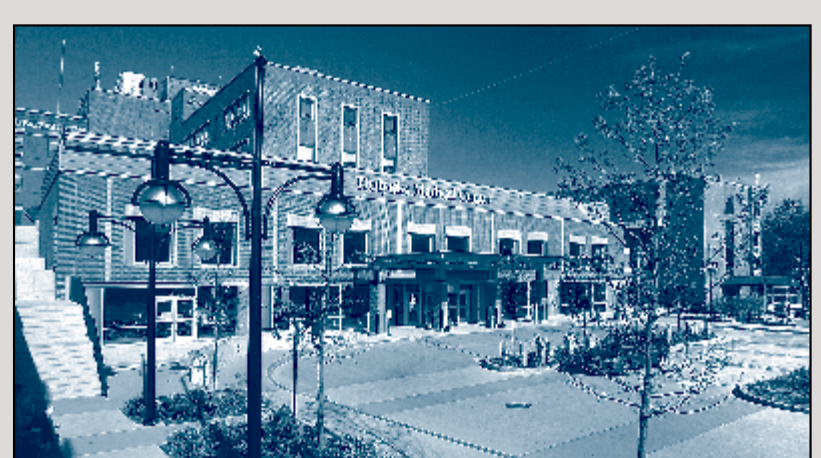


Chief Administrator H. Lee Kirk Jr.
Licensed Beds 40
Average Length of Stay 3.5 days
Number of Nurses 35
On-staff Physicians 6 (85 consulting)
Total Employees 180
2016 Admissions/Discharges 617/617
(15,642 outpatient visits)

Only pediatric orthopaedic surgeons in Western Mass.; specializing in expert orthopaedic, fracture, rheumatology, and cleft-lip and palate care, neurodevelopmental pediatrics, chest-wall deformities, neuromuscular conditions, and most recently pediatric urology and sports health and medicine; children up to age 18 from all over New England, Upstate New York, and from around the world receive care regardless of families' ability to pay; on-site services include inpatient surgery, outpatient surgery, orthotics, prosthetics, radiology, physical and occupational therapy, motion analysis center (using a 3D motion-capture system), child life, care coordination, and nutrition

HOLYOKE MEDICAL CENTER

575 Beech St., Holyoke, MA 01040
(413) 534-2500; www.holyokehealth.com



Chief Administrator Spiros Hatiras
Licensed Beds 198 (10 bassinets)
Average Length of Stay 4.04 days
Number of Nurses 272
On-staff Physicians 367
Total Employees 1,358
2016 Admissions/Discharges 6,383/6,381

HMC is a nationally-accredited hospital and received a 2016 Top Hospital Award from the Leapfrog Group for excellence in quality of care and patient safety; the 2016 Top Hospital Stroke Service has been consistently rated as one of the best in the state; HMC is a member of Valley Health Systems, which also includes the affiliates Holyoke VNA & Hospice Life Care, River Valley Counseling Center, and Western Mass Physician Associates